

CITY OF NEWARK WATER DEPARTMENT
34 S. 5th Street
Newark, Ohio 43055
740-670-7940

NOTICE OF TERMINATION OF WATER SERVICE

You are notified that water service to:

_____ (Service Address)

was terminated at _____ a.m./p.m. on _____
for the reason of :

- _____ Water charges in the amount of \$_____ are now past due.
- _____ Request of customer.
- _____ The City has discovered evidence of meter tampering, theft of services, or fraud.
- _____ Failure to install remote reading meter(s) and register(s), or to have installed meter inspected.
- _____ Failure of the customer or consumer to permit the City access to the meter(s).
- _____ Violation of the City Plumbing Code and Water Division Regulations.
- _____ Abandonment of premises.
- _____ The premises have been condemned and found to be unfit for human habitation and are vacant.
- _____ Other _____

Service will be restored if

You have a right to a hearing if you believe termination was wrong or if we refuse to restore water service until the requirements set forth above are satisfied. However, requesting a hearing at this time will not result in restoration unless you win the hearing.

If termination was for non-payment of a water bill by a customer who does not reside at the service address, an adult resident of the service address may be able to temporarily obtain water service in their own name until the customer pays the back bills. If you obtain water service in your own name, you must pay the current month's charges and agree to pay any charges that will be incurred while the bill is in your name. However, you will not be required to pay the customer's back bill.

If water service to the service address is terminated in error, service will be restored upon demand of an adult consumer at the Service Address without charge.

If you:

- wish to request a hearing;
- wish to learn your rights concerning the hearing process;
- wish to arrange for water service reconnection;
- wish to obtain water service in your own name,

contact the Water Office at 34 S. 5th Street / 740-670-7940 between the hours of 8:00 a.m. and 4:30 p.m., Monday through Friday.